

#### **WELCOME NOTE**

The lazy days of the summertime are finally here, as many of us are gearing up to spend vacation time with the family. We are releasing our quarter-two edition of the Al Hamra newsletter. It has been a hectic quarter with upgrades and maintenance happening within the community. We at Al Hamra are committed to making the community family-focused and creating good experiences as has been done in the past. We look forward to having a great summer this year at Al Hamra.

We would like the residents in the community to be friendly and welcoming by being respectful toward other residents. Remembering that the common area and its facilities are for use for our residents and maintaining it is a joint responsibility. We really appreciate your support in helping us keep our community looking clean and good. Let us add value to our beautiful community.

In the coming months, we'll be hosting a variety of events and activities to help bring our community together. Whether you're looking to meet new friends, attend an interesting lecture, or just get out and explore nature, Al Hamra has something for everyone.

At Al Hamra, we believe in the power of our collective voice and the strength of our community. Let's work together to create a vibrant and safe home for all.

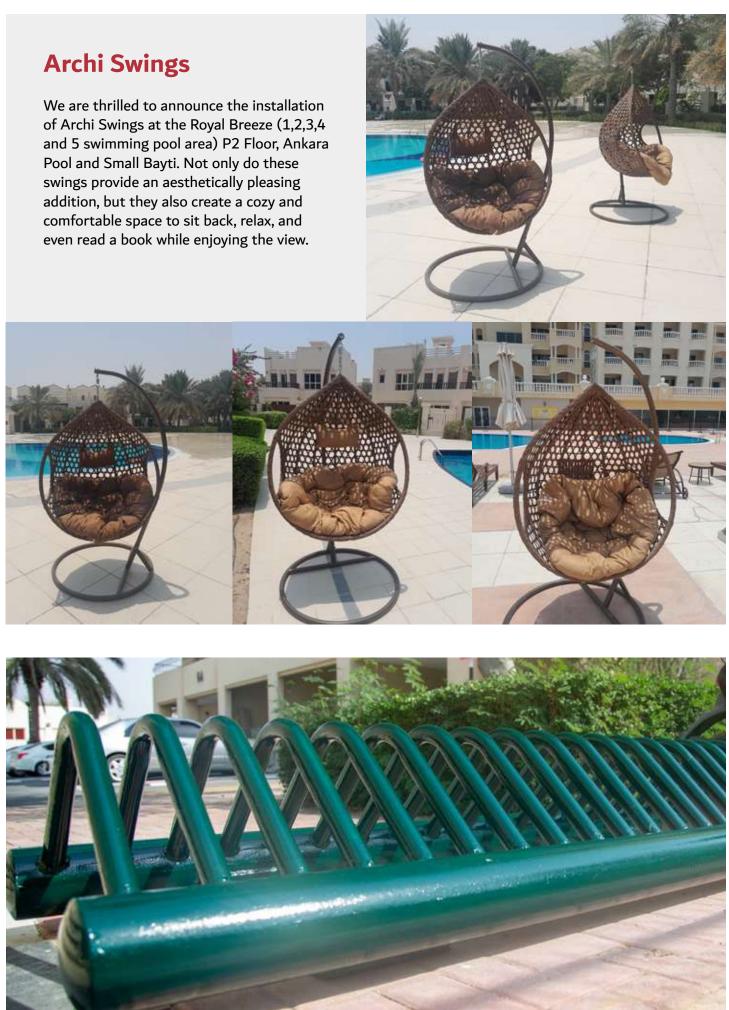
Welcome to Al Hamra!

#### **IMPROVEMENT ARTICLES**



#### Sunbeds in Bayti

In an effort to elevate the poolside experience for our community members, we are excited to announce the introduction of brand-new sun beds by the pool. These stylish and comfortable additions are aimed at enhancing relaxation, promoting well-being, and providing a more enjoyable outdoor leisure environment for all.



#### **Bicycle Racks**

The new Bicycle racks at Royal Breeze mark a significant development in the community's ongoing efforts to enhance infrastructure. The user-friendly design of the racks allows cyclists to effortlessly lock their bikes, granting them peace of mind while they engage in other pursuits. These bicycle racks are located in the P2 level of Royal Breeze 1-5 parking area.

#### **Beach Rules**

**Pool Umbrella's** 

Hamra Village.

The pool area is a center for relaxation, and as summer approaches and temperatures increase, the temptation of relaxing poolside grows stronger. We recently added elegant yet practical new umbrellas to enhance the poolside experience within all pools in Al

The newly installed beach rules have been put in place at the back side of Villa C. The signage on rules help to ensure residents maintain the upkeep within the beach area.

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BEACH USE POLICY

C

#### **Bayti Kids Play Area**

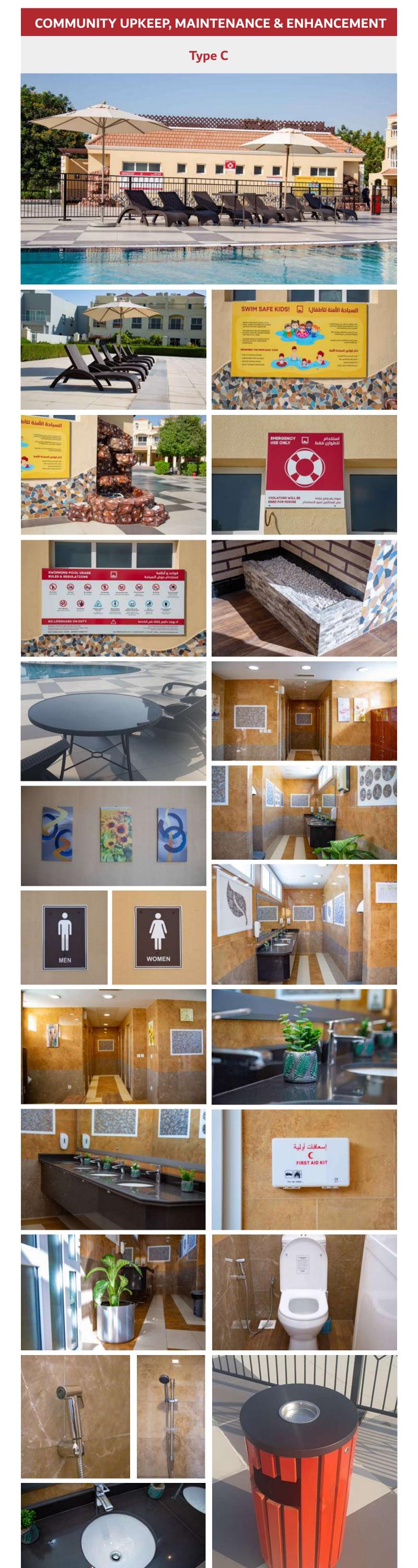
When children enter the Bayti kids play area, they are greeted by a sizable sandfilled area. The warm, silky sand beneath their feet invites children to explore a world of exploration and imagination. Kids can run around freely, make sandcastles, and let their imaginations run wild because it is clear of any sharp items or debris.



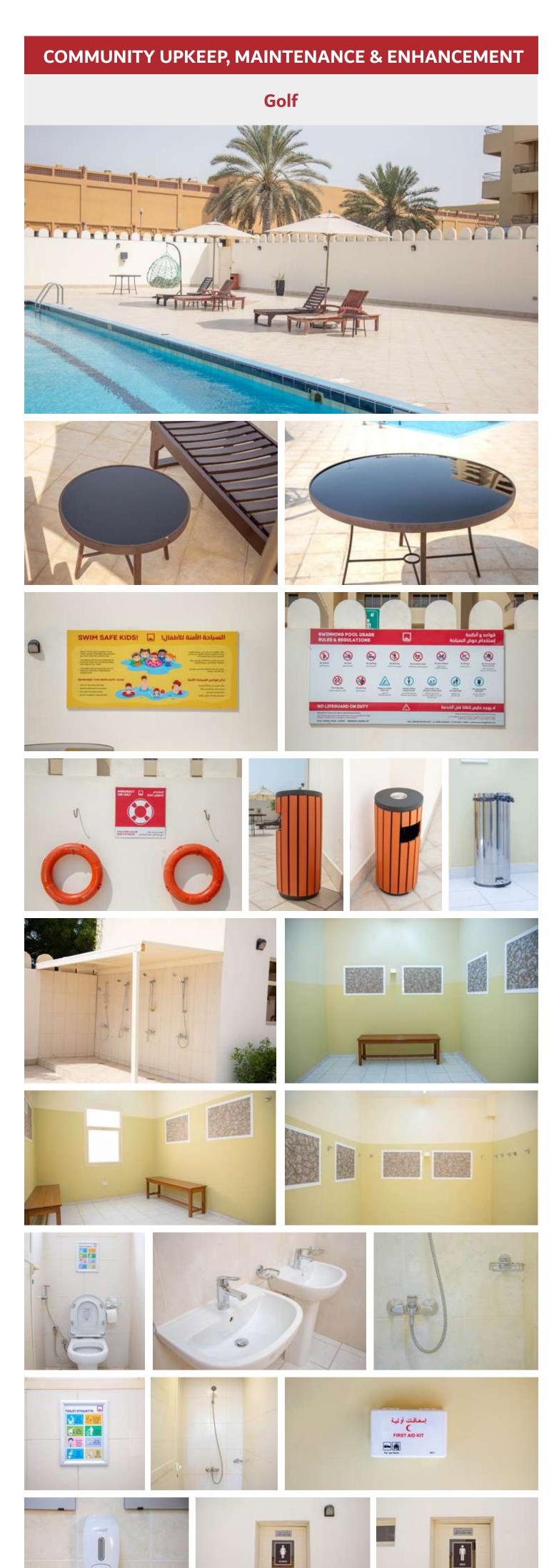
#### Kids play area - Rome Street

Additionally, more than just a chance to have fun, play is serious business when it comes to a child's health and development. So, for our little residents, three kids play area equipment's have been installed. This equipment is bound to take kids away from the screen and will help kids to be physically healthy, well-rounded, independent, and compassionate individuals where they play alone or with others.











#### **HIGHLIGHTS OF THE PAST EVENTS**



#### **Table Tennis**

We recently hosted a thrilling table tennis competition in our community, and it was a day filled with excitement and engagement. The competition saw a great turnout with numerous participants eagerly taking part. Players showcased their skills, fought hard to win, and had the opportunity to learn new techniques to enhance their gameplay. It was a fantastic event that brought together enthusiasts of the sport for a memorable day of friendly competition.



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**Online Garden Competition** 

Townhouse 456

# As our community is blessed with numerous beautiful gardens, we recently organized an online competition to celebrate the residents' gardening efforts. Participants were invited to submit their work, regardless of the size of their gardens. The competition provided a platform for residents to showcase their wonderful flowers and garden designs, which highlighted their creativity and dedication. It was a delightful opportunity to admire and celebrate the diverse and enchanting gardens within our community.

Townhouse 243



## Online Pet Costume Contest!

#### **Online Pet competition**

As a pet-friendly community, Al Hamra recently organized an online competition for our residents to showcase their adorable pets wearing costumes. This competition aimed to honor the presence of our beloved pets in our community, as well as to demonstrate our deep care and appreciation for them. We were delighted to receive numerous pictures from participants, featuring their dogs and cats dressed in funny and cute outfits. It was heartwarming to witness the bond between our residents and their furry companions, and the competition served as a delightful celebration of their companionship.

The winners are:



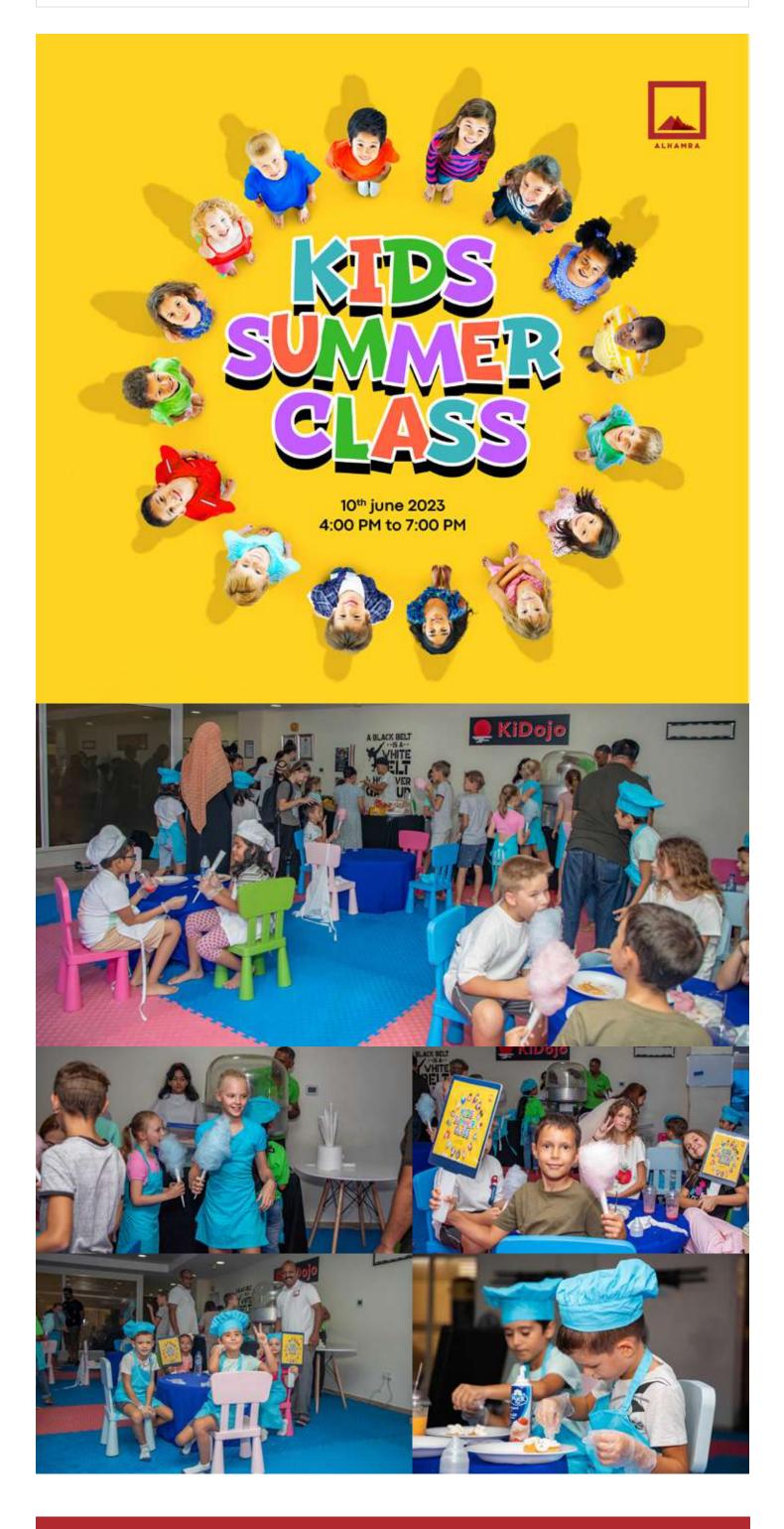
Elvy from GC007



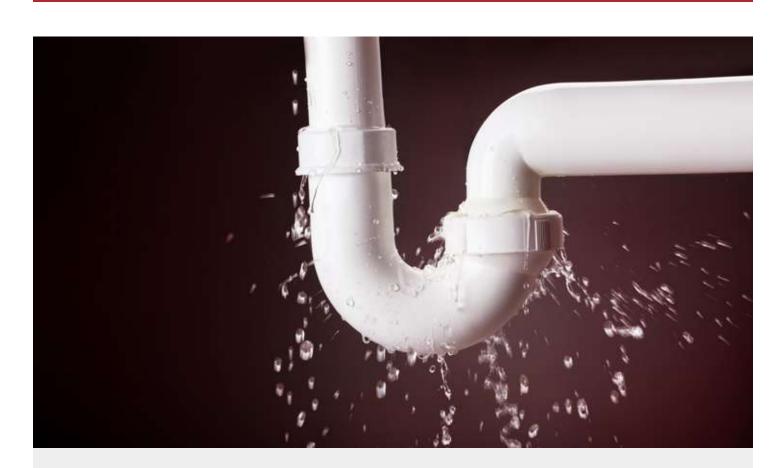
Maddie from MH509



Yogi from T351



#### **EDUCATIONAL ARTICLES**



#### Put a stop to leaks - Royal Breeze, Marina, and Golf

Leaking toilet showers, water heaters, broken pipes, etc., can transform your home and your neighbor's home into a terrible mess. If such leaks are not contained immediately, it can affect the systems in the building and can cause interruption to elevators, water supply, power supply and air-conditioning.

In the interest of your community's wellbeing, we wish to advise you of some steps you can take to prevent such incidents and create a safer environment in your building:

1. If you are planning to go on a long holiday, turn off the main water valve inside/outside your unit. If you are unable to locate this, please contact your building security for assistance. The water supply can be turned on again on request.

2. While on holiday, give a key to a trusted friend or family member. Ask that person to check your residence as often as possible.

3. To ensure that the water heater and pipes are in good condition; it must be maintained properly and checked on a regular basis by a professional maintenance service provider. Unfortunately, water damage is a common problem. It's best to know what to expect and how to protect yourself in the event that it occurs. The buildings in the community are insured and will cover external damage to the building but will not cover the loss or damage of your Personal belongings. Therefore, we continue to urge all residents to get insurance for their personal belongings which is generally known as contents insurance.



#### Importance of maintaining your AC

To ensure that your air-conditioning system is working optimally, we strongly recommend that your unit/units are properly maintained and serviced on a regular basis by a professional contractor.

Why maintenance is important

It ensures that your air-conditioner is getting sufficient fresh air for proper cooling. Regular cleaning of unit, including the supply grilles, will prevent dust from accumulating and ensure free circulation. It will enhance energy saving. Regular cleaning of the air filter fitted to the inlet of each air-conditioning unit will prevent blockages that obstruct air flow and consequently enhance cooling performance.

Regular cleaning of the chilled water strainers will ensure the unit is receiving appropriate chilled water flow to achieve optimum efficiency of the chilled water system. Regular checking of the thermostat and actuator valve will help to ensure that these components are working in proper condition to achieve required cooling. It will help prevent permanent damage and fan motor failure. It will help prevent possible leaks inside your apartment due to blocked drains.

We recommend that maintenance of your air-conditioning unit is carried out at least once every three months, including cleaning of air filters and should cost between AED 200- 250 per unit or more.

Recommended A/C maintenance service providers list is published in the community portal.

Air-Conditioning units should not be operated without filters in place. This will result in accumulation of dust on the cooling coil and will require removal of entire air-conditioning unit from the ceiling for cleaning, causing severe operational issues.

Please note that these are general guidelines for the maintenance of your air-conditioning system and are not necessarily comprehensive. You may refer to the manufacturer's maintenance manual for more detailed instructions.



#### **Community Rules Enforcement:**

We are committed to maintaining an enjoyable and harmonious living environment for all residents, and to promote awareness and compliance with the community rules, we have now placed fine notices within the community elevators. These fines have been posted to discourage any violations of our community rules and ensure that everyone can enjoy the best possible living experience. It is our collective responsibility to respect these rules and uphold the high standards we have set for our community. We kindly remind everyone to familiarize themselves with the community rules to avoid any inadvertent breaches. By adhering to the established rules, we can all contribute to a safe and pleasant living environment.



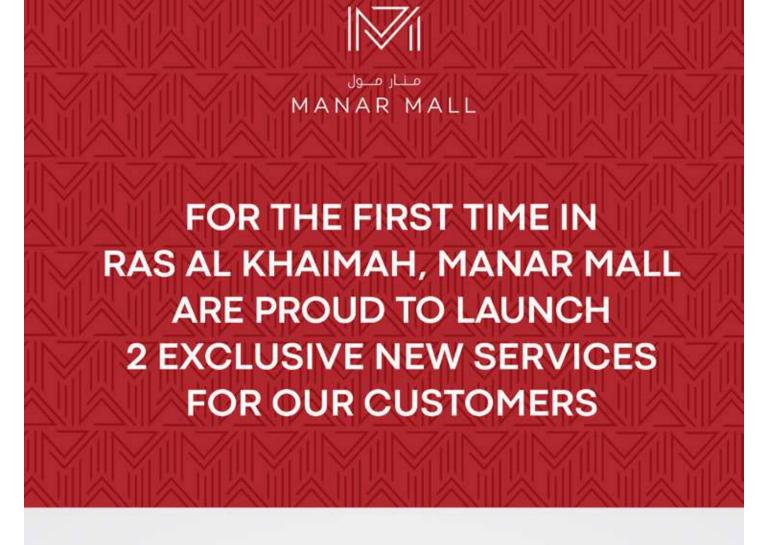
### **ENFORCEMENT OF COMMUNITY RULES**

#### **VIOLATIONS OF COMMUNITY RULES / VIOLATION PENALTY SCHEDULE**

GENERAL VIOLATIONS		Remedial Period	Penalties applicable on final no
Noise and nuisance activities	أنشطة الإزعاج والضوضاء	Immediate	100
Abuse of community staff	الإساءة إلى موظفي المجمع	Immediate	500
nadequate pet management	التعامل مع الحيوانات الأليفة بشكل غير ملائم	Immediate	100
Hazardous activities	الأنشطة الخطرة	Immediate	500
Dumping and poor trash management	إلقاء النفايات وسوء إدارتها	2 days	100
/andalism	التخريب	Immediate	500
Short-term letting/Staff accommodation/Commercial activities	التأجير لفترة قصيرة/ سكن الموظفين/الأنشطة التجارية بدون موافقة	15 days	50/day
legal household staff	العاملين بالمنزل بشكل غير قانوني	Immediate	300
'iolation of other's privacy	انتهاك خصوصية الغير	Immediate	100
iolation of terms of moving in/out	مخالفة شروط الانتقال من أو الى الوحدات	Immediate	300
Not approved internal modification/ alteration/ edesigning the Unit(s)	التعديل/التغيير/إعادة تصميم الداخلي للوحدة بدون موافقة	15 days	50/day
rivate Contractors Violations .g., Contractors operating inside Al Hamra vithout approval; Contractors distributing Iyers/Brochures without Al Hamra approval; etc.	مخالفات المقاولين الخاصين مثل عمل المقاولون داخل الحمرا دون موافقة؛ توزيع المقاولون لمنشورات دعائية بدون موافقة الحمرا	Immediate	500
DAMAGE / MISUSE OF COMMUNITY FACILITY O	DR COMMON AREA	Remedial Period	Penalties applicable on final no
Damage/Misuse of recreation areas E.g.: parks and playgrounds)	إتلاف/ إساءة استخدام مناطق الترفيه (مثل مناطق الملاعب الحدائق)	Immediate	100
Damage/Misuse of Sports Areas	إتلاف/ إساءة استخدام المناطق الرياضية	Immediate	100
Damage/Misuse of swimming pools	إتلاف/ إساءة استخدام حمامات السباحة	Immediate	100
Damage/Misuse of plants, filtration, telephone ooms/structures	إتلاف/ إساءة استخدام النباتات ومحطات الخدمة والترشيح وغرف الهاتف وعدادات المرافق والمباني	Immediate	100
VOLATION OF PARKING AND TRAFFIC RULES		Remedial Period	Penalties applicable on final no
iolation of parking rules	مخالفة قواعد صف السيارات	Immediate	100
violation of terms against road usage and road safe	مخالفة شروط استخدام وسلامة الطريق ty	Immediate	300
iolation of terms against the use of commercial ve	nicles مخالفة شروط استخدام المركبات التجارية	Immediate	300
POOR HOME MAINTENANCE / APPEARANCE		Remedial Period	Penalties applicable on final no
oor maintenance of garden and landscape	الصيانة الرديئة للحديقة والمناظر الطبيعية	15 days	500
nproper home maintenance/appearance	مظهر/ صيانة المنزل بشكل غير ملائم	15 days	500
Inauthorized exterior attachments/alterations	التبديلات/ الملحقات الخارجية غير المصرح بها	15 days	500
violation of terms against signage use	مخالفة الشروط تجاه استخدام اللافتات	15 days	100
lolation of terms against signage use	إساءة استخدام الفناء والشرفات	15 days	300
lisuse of patios and balconies			
	مكافحة الحشرات الداخلية بشكل غير كافي	15 days	300
lisuse of patios and balconies		15 days Remedial Period	300 Penalties applicable on final no

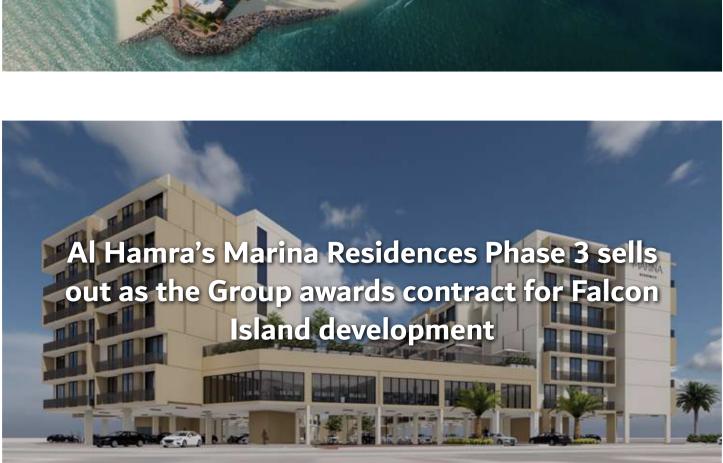
Any further clarification or information that you may require regarding the Community Rule(s), kindly refer to a copy of the Community Rules available on this link: <a href="https://www.alhamracommunities.com/community-services/community-rules/">https://www.alhamracommunities.com/community-services/community-rules/</a>



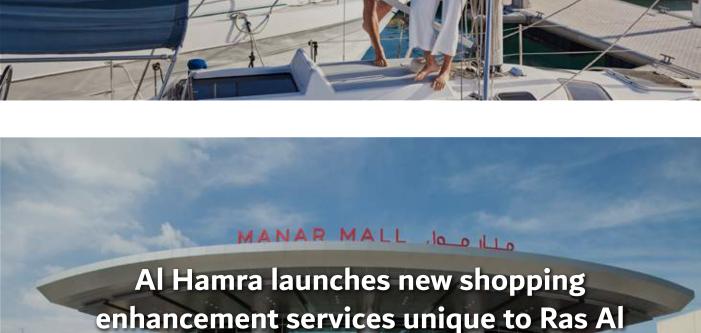


Manar Mall - All new openings this year

WHATS ON/F&B OFFERS







Khaimah, at Manar Mall



Get 12-year UAE residency visa on purchase

of a residential property



## LET US HOLD YOUR BAGS WHILE YOU SHOP, DINE AND PLAY

VISIT THE CUSTOMER SERVICE DESK FOR MORE DETAILS



## **IN MALL TAXI SERVICE**

WHY WALK WHEN YOU CAN BE CHAUFFEURED THROUGH THE MALL LIKE A VIP

## DIAL 056 666 1021 FOR INSTANT PICK UP

\*CHARGES APPLY

MANAR MALL - WORKING TIRELESSLY TO SERVE YOU BETTER



#### Lootah

Lootah, an authentic Emirati brand with global appeal, has reopened a brand-new store in Manar Mall at a different location. The new store is now located near the main entrance, making it easier for customers to find and visit.

We would like to take this opportunity to extend our warmest wishes to Lootah for the success of their new store. We are confident that their unique and high-quality products will continue to capture the hearts of their customers.



#### The Body Shop

The Body Shop has relocated to a newer and better location in the prime corridor of Manar Mall. The move was made possible due to their strong performance since opening in 2001. The new location, just one store away from its previous spot, has enabled the brand to come up with a unique design and offer a new range of high-quality products. We would like to take this opportunity to wish The Body Shop the very best of luck in their new location. We are confident that their new store will continue to provide exceptional service and products to their valued customers.



#### Kiko Milano

to impress customers.

We are thrilled to announce that KIKO MILANO has opened its first store in Ras Al Khaimah at Manar Mall. Founded in 1997 in Italy, KIKO MILANO has revolutionized traditional cosmetic standards all over the world. With over 770 stores in 15 countries and an online presence in 35 nations,

the brand's entry into Ras Al Khaimah has been long awaited. The beautifully designed KIKO MILANO store is located opposite Bath & Body Works at the premium walkway of Manar Mall. They offer a mix of beauty, face, and body products that are sure

We would like to take this opportunity to welcome KIKO MILANO to the Manar Mall family and wish them the best of success both now and in the future.



#### Tridom

smiling faces as they enjoy the new attractions.

We are delighted to share the exciting news that Tridom has added two new rides to its already impressive games and rides. These new rides have been designed with the utmost care and attention to ensure that they are both fun and safe for children of all ages. We invite families and children of all ages to come and experience these new rides for themselves. We are confident that they will enjoy them as much as we do, and we look forward to seeing their

#### **Golf Club**

